



Dear Guest,

Welcome to Világos Hotel!

In this guest directory we will try to answer all your questions that might occur during your stay.

Please, read it carefully, because some information might be important for you.

On the first page you can find information about Balatonvilágos. The next pages will give you information about our services.

It is important, that you read and keep the hotel's Fire Prevention Regulations.

Should you have any further questions, please, do not hesitate to call the Reception desk or ask our staff for help.

We wish you a pleasant stay at Világos Hotel!



About the village

Balatonvilágos is the first settlement on the south coast of the Lake of Balaton. The unique attractions of the village is the high coast which has gorgeous view of the bay.

History

Balatonvilágos is an independent village since 1961, before that it belonged to Balatonfőkajár. Világos means bright, and it comes from the bright color of the dirt here.

Sights of interest

Szent Korona monument

II. Rákóczi Ferenc monument

Panoráma-kilátó

Siófok watertower

Ferris wheel Siófok

Veszprém Zoo

Veszprém castle

Castle of Dég

Bella Zoo



HOTEL SERVICES A-Z

Information about the services available in our hotel are listed in alphabetical order for your convenience.

The reception is available 24 hours a day on +36 30 670 95 11 phone number.

Adapters

Various types of adapters and chargers for electrical devices are available at Reception.

Air conditioning

in the rooms Each of our rooms is individually equipped with air conditioning. Please use with the door and window closed.

Air conditioning in public areas

Public areas in the hotel are equipped with air conditioning.

Bar Our bar is open from 6:00 in the morning to 22:00 in the evening.

Bed linen

If you need extra blankets, pillows or linen change, please let us know at the Reception. Your linen will be changed after 3 nights. If required, we change your bed linen daily.

Bankcard

The following card types are accepted: VISA, Mastercard, Maestro, Visa, Electron.

Bathroom

Each room has a toilet and a bathroom.



Bathroom equipment

Bathroom exit towel, hairdryer, power socket, basin, liquid soap, towel rail, bathroom mirror, toilet paper and holder, toilet brush, shower

Bathroom products

Available at the hotel reception (razor, toothbrush, toothpaste, showergel, feminine hygiene products, etc.).

Breakfast

A rich breakfast buffet awaits our guests in the hotel restaurant every morning from 07:00 to 10:00 am.

Check-in/Arrival

Hotel rooms can be occupied from 14:00 on the day of arrival. Your luggage can be stored in the luggage room next to the Reception until the room is occupied.

Check-out/Departure

Hotel rooms can be occupied from 10:00 on the day of arrival. If you wish to extend your departure time, please consult with the Reception about the possibilities and extra charges. To find out more about the availability of a late checkout or extension on the day of departure, please contact the Reception.

Cleaning

The rooms are cleaned every day. If you need extra cleaning, please inform the Reception.

Cold breakfast package

In case of early departure, a cold breakfast package can be ordered instead of breakfast. Please notify the Reception 24 hours in advance.

Conferences

Our hotel is an ideal place for business or family events. Contact our colleagues at the Reception desk for more information.



Currency exchange

Currency exchange is not available in our hotel. You can pay your bill in HUF or EUR, you will receive the return in the given currency. The invoice is also issued in the given currency.

Daily towel change

Please indicate your need for a new towel by dropping the towel on the floor.

Doctor Please contact the Reception desk if you have any health problems so that our colleagues can call for a doctor or an ambulance.

'Do not disturb' sign

If you do not want to be disturbed, please hang this sign on the door handle.

Emergency medical service

8600 Siófok, Semmelweis u. 2. , 84/310-150

Emergency

In the event of a medical or other emergency, please contact the reception immediately on +36 30 670 95 11.

Emergency exit

According to the escape route posted at the room doors.

Electricity

In Hungary voltage is 220 - 240 V / 50 Hz. If you need a different connection option, contact our Receptionist for an adapter.

Fire

The entire hotel is equipped with smoke and fire detectors. In the event of a fire or an alarm, follow the escape route on the room door.



Gift voucher purchase

Give yourself an experience and rest in comfort - without running around and queuing up. Surprise your loved ones and acquaintances with 'Get a two-day experience in Budapest' gift voucher, which can be purchased at the Reception or on our website.

Hair dryer

All our bathrooms are equipped with hair dryers.

Heating

Our hotel has air conditioning and it can be used for heating.

Information material

Program offers, flyers and maps can be found at the Reception.

Internet

Free wi-fi access is provided in the rooms and communal areas. For accessing the network please contact the Reception.

Invoicing

It takes place at the Reception desk

Ironing

If you have items to be ironed, please contact the Reception desk. We can provide you with a flatiron and an ironing board.

IT problems

Should any IT problems occur, please contact the Reception.

Laundry

Our hotel undertakes the washing and ironing of your clothes. Please let our colleagues know if you would like to use the service. Service fees are available at the Reception.



Laundry bag

You will find it in your room. Please place the laundry to be cleaned in the laundry bag.

Lost items

If you have lost or found anything, please report it to the Reception desk. The found objects are stored for 3 months.

Luggage storage

You can leave your luggage in the luggage room, please contact the Reception.

Meal times

Breakfast: 07:00-10:00, Lunch: 12:30-15:00, Dinner: 18:00-21:00.

Newsletter

You can subscribe to the newsletter through our website: <https://vilagoshotel.hu/newsletter-subscribe.html>

Payment methods

You can pay in cash (HUF, EUR), by credit card, by SZÉP card. Invoicing takes place at the Reception desk.

Pets

Our dog-friendly hotel is looking forward to welcoming you. About the surcharge please contact the hotel Reception.

Pharmacy

Nearest pharmacy: 8132 Lepsény, Vasút u. 9

Photocopy, printing

We provide printing and photocopying facilities for our guests at our Reception, please ask our colleagues at the Reception desk for help.



Pillow

Extra pillows and pillows of different types can be requested at the reception.

Radio

Our rooms are equipped with LCD television, which includes radio channels as well.

Reception desk

Our Reception desk is open 24 hours a day. Should you have any questions, please call +36 30 670 95 11 or contact info@vilagoshotel.hu.

Remarks, complaints

If you have any comments or complaints, please contact the Reception.

Safe

The hotel rooms are equipped with a safe. In our hotel there is a central safe service next to the Reception. Our guests can use it free of charge. Contact the Reception for more information.

Sewing kit

Available at the Reception desk.

Shampoo

The product in the bathroom dispenser is suitable as shampoo and shower gel.

Shoe cleaning

Shoe cleaning equipment is available in the lobby of our hotel.

Shower gel

The product in the bathroom dispenser is suitable as shampoo and shower gel.



Sights in the area

Our Reception staff provides information about program offers and information on sights of the area.

Smoking

Our hotel and rooms are non-smoking. Smoking is only allowed in the designated areas.

Taxi

If you would like to order a taxi, our colleagues at the Reception desk will be ready to help you.

Technical failure

If you notice any technical failure, please report it to the Reception desk.

Television

Every room has an LCD television set with a remote control.

Television channels

Our guests can choose from Hungarian and international channels.

Telephone

If required, we provide a mobile phone for our guests. Contact our colleagues at the reception for more information.

Towels

The rooms have 1 bathroom exit towel, 1 bath towel and 1 small towel per person. Should you require an extra replacement, please contact the Reception desk.

Transfer service

In case you need a transfer service, please inform the Reception.



Trash

You can find a dustbin in each room and bathroom.

Umbrella

Our guests can request an umbrella at the reception.

Wake-up call

You can order it through the Reception.

Website

On our website you can read about our current deals and package offers. Our website can be found at <https://vilagoshotel.hu/>

Window

Each room of the hotel is equipped with soundproof windows.

FIRE SAFETY REGULATIONS

Please let us introduce you to a few fire safety requirements:

- The hotel premises can be used only in accordance with their purpose.
- Combustible, flammable substances are forbidden to be brought in.
- It is forbidden to use in-room heaters and electric cooking appliances.
- The hotel and the room terraces are non-smoking.
- It is prohibited to throw cigarette ash, matches or combustible waste into the trash bin.
- In case of fire alarm take your personal values and ID Card and leave the building following the map of escape routes placed on the inner side of the room door.
- Before leaving, please close the windows of the room.
- In the event of fire, please always follow the instructions of the hotel security service or staff.
- If you notice a fire or fire conditions, please notify the hotel Reception immediately.



Room rates:

You can find information about our current packages and special offers on our website: www.hotel-budapest.hu where you can also subscribe to our newsletter

Our prices included the following services:

- Accommodation in air-conditioned double or triple rooms equipped with colour TV
- Rich buffet breakfast and / or dinner buffet
- Free Wi-Fi

Discounts for children:

- 0-2,99 years: free (in the parents' bed or baby bed)
- 3 – 11,99 years: 50% discount
- above 12 years: supplement for spare bed to be paid extra

Világos Hotel Balatonvilágos

8171 Balatonvilágos, Zrínyi út 135.

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info@vilagoshotel.hu

www.vilagoshotel.hu